

Information on data protection according to Art. 13 and 14 GDPR Enscape Web Services

With the following information we provide you with an overview of the personal data processed by us and would like to inform you about your rights under data protection laws.

Please also note our general information for customers, suppliers and external parties, available at

1. Identity and the contact details of the controller and contact details of the data protection officer

Enscape GmbH, Erbprinzenstraße 27, 76133 Karlsruhe, Germany; Phone: +49 721/ 132060-60; Fax: +49 721/ 170293-019; Mail: info@enscape3d.com

Data Protection Officer: E-Mail to datenschutzanfragen@xdsb.de or to our postal address with the suffix "the data protection commissioner".

2. Categories of personal data concerned, purposes of the processing, legal basis for the processing

We process your personal data to be able to offer you our products and services. Within the framework of contract preparation (e.g. preparation of offers, contract negotiations) and contract performance, we process your master data and contact data (name, address, e-mail address etc.), data for checking the entitlement to use our services and, in the case of use of chargeable services, further personal data required for invoicing (e.g. bank details) on the basis of Art. 6 Para. 1 sentence 1 lit. b GDPR.

Moreover, in the course of providing our services, other data such as the license ID, user data, log files including the IP address, geolocation and the user profile are processed. We process these data in order to be able to offer you our product (Art. 6 para. 1 sentence 1 lit. b GDPR) and to improve our product and our internal processes continuously (Art. 6 para. 1 sentence 1 lit. f GDPR).

If you give your explicit consent, we process your data in accordance with Art. 6 para. 1 sentence 1 lit. a GDPR, e.g. to process log files and crash dumps to improve our products.

3. Recipients of the personal data

Generally, the company will only allow access to personal data from parties who need to work with your data ("need-to-know principle"), i.e. who need access to this data to fulfil a contractual or legal obligation. This may also include service providers and vicarious agents who act on behalf of the company or who are involved in the fulfilment of the contract and/or who are obliged to process the data confidentially.

We transfer personal data to other entities in countries outside the European Union (third country), as far as it is necessary for the execution of the business relationship, it is required by law or you have given us your consent. In certain situations, we employ or reserve the right to employ service providers who may either be based in a third country or who may in turn be based in a third country.

According to Art. 45 GDPR, a data transfer to a third country is permissible if the European Commission has decided that an adequate level of protection exists in a third country. In the absence of such a decision, a data transfer to a third country is permissible if the responsible body has provided appropriate safeguards (e.g. so-called standard contractual clauses issued by the European Commission) and the data subject has enforceable rights and effective legal remedies (Art. 46 GDPR).

We only work with bodies in a third country that meet the criteria mentioned.

4. Retention period

We process your personal data as long as necessary for the fulfilment of our contractual and legal obligations. If the storage of personal data is not necessary any longer for the fulfilment of these obligations, the data will be deleted, unless there are legal obligations to retain data, such as commercial and tax law retention obligations (6 or 10 years) and for the preservation of evidence within the framework of legal statutes of limitation.

5. Rights of the data subject

You have the following rights regarding your personal data:

- Right of access according to Art. 15 GDPR
- Right to rectification under the conditions of Art. 16 GDPR
- Right to erasure under the conditions of Art. 17 GDPR
- Right to restriction of processing under the conditions of Art. 18 GDPR
- Right to data portability under the conditions of Art. 20 GDPR
- Right to object to processing of personal data under the conditions of Art. 21 GDPR
- Right to lodge a complaint with a supervisory authority

If processing of your personal data is based on your consent according to Art. 6 para. 1 sentence 1 lit. a GDPR you have the right to withdraw your consent at any time with effect for the future.

6. Requirement to provide personal data

In the context of the performance or initiation of a contract, you must provide the personal data necessary for the performance of the contract or the implementation of pre-contractual measures and the associated obligations. You must also provide those personal data that we are legally obliged to collect. Without providing this data, we will not be able to conclude or fulfil a contract with you.

In cases of data processing based on consent, the provision of data by you is free of charge and not mandatory. If you do not consent, however, we will not be able to provide the services based on data processing with consent. You can also revoke your consent at any time after it has been granted, with effect for the future.

7. Existence of automated decision-making, including profiling

An automated decision-making, including profiling does not exist.